



eBucks & TFG (The Foschini Group) Rewards Competition
COMPETITION RULES

Date these rules were first published: 27 November 2024

Date these rules were last changed: N/A

Read these Competition rules carefully. These Competition rules (“rules”) explain your rights and duties in connection with this Competition. If you take part in this Competition and/or accept any reward, these rules will apply to you, and you agree that the promoter(s) can assume that you have read and agreed to be legally bound to these Competition rules.

Competition Name:	eBucks & TFG (The Foschini Group) Rewards Competition
Promoter(s) Name(s):	This Competition is run by RMB a division of FirstRand Bank Limited with Reg. No. 1929/001225/06 having its principal place of business at No 5, Merchant Place, 9 Fredman Dr, Sandown, Sandton, Johannesburg. In these rules reference to “promoter(s)” or “the promoter(s)” or “us” or “we” means FirstRand Bank Limited (hereafter referred to as FRB). Reference to “participants” means “you” and subject to the terms, conditions and the rules as set out below.
The Competition Offers:	<ol style="list-style-type: none">1. TFG offers RMB Private Banking (RMBPB) Cardholders a number of ways to win prizes in the form of eBucks Rewards during their Festive Fo’Sho Campaign.2. All RMBPB Cardholders (Debit/Credit/Fusion) are eligible to take part in this competition, provided they are also members of the TFG Rewards Programme.3. TFG offers RMB Customers the following opportunities to win eBucks Rewards.<ol style="list-style-type: none">a. Festive Fo’Sho Grand Prize: TFG will offer customers an opportunity to use coins rewarded for spend and other behaviours during the campaign period to enter a grand prize draw where one lucky TFG Rewards Member can win R100,000.00 in TFG Vouchers. Should the lucky winner also be an RMBPB Card Holder, they qualify for an

PRIVATE BANKING

5 Merchant Place
9 Fredman Drive
Sandton 2196

PO Box 7856111
Sandton 2146
South Africa

Suite
Website

+27 87 575 9411
rmbprivatebank.com

additional eB1,000,000 (R100,000.00) reward paid into their eBucks Account. Should the winning TFG Rewards customer not be an RMBPB Cardholder, the eB1,000,000 will be forfeited and allocated to the first RMB Cardholder drawn. Should the winning RMBPB Cardholder not have an eBucks account, an eBucks account will be opened for them prior to their eBucks being allocated. All draws and customer selection will be done by TFG. Please note Purchases made on Bash.com will not earn coins for use on the TFG Rewards Game.

b. **TFG Rewards Gaming Platform:** TFG will offer customers an opportunity to use coins rewarded for spend and other behaviours during the campaign period. Coins can be used to enter additional competition/s to win a number of eBucks Prizes. These include 4 x eB100,000 (R10,000.00), 4 x eB50,000 (R5,000.00), 4 x eB20,000 (R2,000.00). All draws and customers selection will be done by TFG. The eBucks prizes are only open to RMBPB Cardholders. Should the winning customer not be an RMBPB Cardholder, the eBucks Reward will be forfeited and allocated to the first RMBPB Cardholder drawn. Should the winning RMBPB Cardholder not have an eBucks account, an eBucks account will be opened for them prior to their eBucks being allocated. Please note Purchases made on Bash.com will not earn coins for use on the TFG Rewards Game.

c. **Social Media & In-Mall Activations:** eBucks has contributed 18 x eB50,000 (R5,000.00) prizes as part of social media and in-mall activations. All campaign mechanics, draws, and winner selections will be done by TFG. The eBucks prizes are only open to RMBPB Cardholders. Should the winning customer not be an RMBPB Cardholder, the eBucks Reward will be forfeited and allocated to the first RMBPB Cardholder drawn. Should the winning RMBPB Cardholder not have an eBucks account, an eBucks account will be opened for them prior to their eBucks being allocated.

	<ol style="list-style-type: none"> 4. To access the TFG Rewards platform copy and paste the below link into your browser and follow the prompts to login or register. <ol style="list-style-type: none"> a. https://tfg.light-house.online/register 5. Customers will be asked to confirm that they are RMBPB Cardholders, as well as consent to their personal details being shared with RMB for the purposes of their reward allocation. Customer who are not RMBPB Cardholders at the time of winner selection will be disqualified from any eBucks Rewards. 6. To view TFG’s Terms & Conditions for the above opportunities, please copy and paste this link into your browser <ol style="list-style-type: none"> a. https://help.bash.com/support/solutions b. Browse to “Competitions & Promotions” 7. Customers will receive their eBucks rewards within 2 – 5 working days after their normal monthly allocation payout in January 2025. eBucks Terms, Conditions, and rules apply.
How will winner(s) be chosen?	<ol style="list-style-type: none"> 1. All applicable draws and customers selection will be done by TFG, you can view the campaign terms and conditions on the TFG website above.
How will winner(s) names be announced?	<ol style="list-style-type: none"> 1. RMB & eBucks will contact the winners via SMS or APN confirming their prize, and their timelines to receive their rewards. 2. eBucks will be allocated automatically within 2 - 4 working days after the normal monthly allocation payout in January 2025.
Competition start date:	00:00:00 on 3 December 2024
Competition closes:	12:59:59 on 22 December 2024 The promoter(s) reserve the right to end or extend the Competition by amending these Competition rules. Notice of this amendment will be posted in these rules.
Eligibility: Who qualifies to take part?	<ul style="list-style-type: none"> • Existing RMBPB Credit Card, Fusion and Debit card customers will be eligible to participate. • You are a natural person over the age of 18. • You are in possession of your valid South African ID book or valid passport for identification purposes. • Your account/s is in good standing. This means that none of your RMBPB and FirstRand Bank accounts and credit agreements should be overdrawn, or be in arrears, or be in default, or be subject to any legal process with RMBPB or FirstRand Bank. Legal process means

	<p>any legal proceedings in any court of law involving you and RMBPB or FirstRand Bank, including but not limited to business rescue, collections, liquidation, administration and sequestration proceedings. Legal process excludes debt review as provided for in s86 of the National Credit Act; and</p> <ul style="list-style-type: none"> You are not excluded in the categories of people listed below who cannot take part. By entering this Competition, participants warrant that they do not fall into any of the below mentioned excluded categories of people.
Who cannot take part?	<ul style="list-style-type: none"> Customers who do not meet the eligibility criteria above. RMB Business & Commercial Customers.
Data Usage and Privacy Policy	<p>Participants in the Competition understand and agree that, in order to offer the Competition, we may collect and use personal information about participants. This personal information may include participants' first name, last name, ID number, email address, mobile number and in certain instances your image. Personal data, which participants provide when they enter the Competition, may, subject to prevailing law, be used for future related marketing activity, unless you notify us that you wish to opt out of receiving such marketing communications. We will treat your information in total confidence and will not sell, share or rent this information to any other third parties. We will take measures to prevent unlawful access to, or unlawful processing of this personal information. We may disclose information if required to do so by law or if it is required to protect the safety, rights, or property of RMBPB Credit Card, RMBPB Fusion Card and RMBPB Debit Card, our members, customers or the public.</p>
General	<p>In the unlikely event of a dispute, our decision shall be final. We reserve the right to amend, modify, cancel or withdraw any aspect of this Competition in our sole discretion at any time without liability. We cannot guarantee the performance of any third party and shall not be liable for any act or default by a third party. The laws of the Republic of South Africa govern this Competition. If any provision or part of these Rules is deemed void or otherwise unenforceable in law, then that provision or part shall be deemed excluded and the remainder of these Rules shall remain in force. Any violation of these Rules will result in the immediate disqualification of the transgressing participant from the Competition.</p>

If required as a result of changes in legislation or if deemed necessary for any other reason, the Bank reserves the right to terminate this competition immediately. In the event of such termination, all participants agree to waive any rights that they may have in terms of this competition and acknowledge that they will have no recourse against the Bank, Visa, their agents and/or promoters.

The promoter reserves the right to cancel or amend the promotion and these terms and conditions in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation or any other event outside of the promoter's control. Any changes to the promotion will be notified to entrants as soon as possible by the promoter. We will not be held liable for any misrepresentation caused due to a copy error, typing error and/or omission that may occur on any of our competition material.

Participants may be invited to participate in Public Relations activities and other marketing initiatives as organised by RMBPB for the purpose of this competition. Winners of the competition might be asked to participate in social media advertising, including but not limited to Twitter, Instagram and Facebook by means of high-quality photos that will be displayed on RMB/FNB's social media pages as well as in FNB Branches. Please note that participation shall not entitle you to remuneration. Participants and winners reserve the right to refuse such participation. If you consent, you agree that you will not be entitled to any remuneration for the use of your image.

We will not be held liable for any misrepresentation caused due to a copy error, typing error and/or omission that may occur on any of our competition material.

Tax Implications

IMPORTANT NOTICE: TAX IMPLICATIONS

	<p>We strongly recommend that You obtain independent professional advice regarding any tax implications arising from the receipt, transfer or spend of any prize/s, awards and eBucks rewards obtained in respect of this incentive.</p> <p>You are fully responsible for any tax implications arising from or associated with any receipt, transfer or spend of any prize/s, awards and eBucks rewards due to You for participating in this incentive.</p> <p>You agree that You will not hold Us, RMBPB or FirstRand Bank Limited ("the Bank") liable and You hereby fully indemnify the Bank, and hold the Bank completely harmless, against all damages, claims and fines made against You or the Bank, including all legal costs on an attorney-and-own-client scale, to the extent to which such damages, claims and fines arise out of or are connected to any taxation relating to Your receipt, transfer or spend of any prize/s, awards and eBucks rewards or the charges in respect thereof.</p>
Rule Amendments	<ul style="list-style-type: none"> • These Rules cannot be modified or superseded except by us, in our reasonable discretion, in a written revision to these rules. • FirstRand Bank Limited reserves the right to extend the competition by amending these competition rules. Notice of this will change be posted in these rules. • Rules can be found on RMB Private Bank website: https://www.rmbprivatebank.com/legal/promotionsTsAndCs.html
Questions about these rules	Email us at: Care@fnb.co.za
Complaints	Email us at: Care@fnb.co.za

IMPORTANT

- You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because you breached the Competition rules. This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs mean costs on an attorney and own client scale.



- You further agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this Competition. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this Competition.
- You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you: a) breached the Competition rules or b) took part in this Competition.

GENERAL RULES

- If you fail to comply with any part of these rules you will be disqualified and you will forfeit any reward.
- The reward may not be sold or given to someone else.
- The reward cannot be swapped for a different type of reward.
- You may not attempt to do anything to change the outcome of the Competition in any way.
- The promoter(s) decision is final and no correspondence will be entered into. This means you cannot appeal any decision by the promoter(s).
- The promoter(s) have the right to end this Competition at any time. If this happens you agree to waive (give up) any rights that you may have about this Competition and agree that you will have no rights against the promoter(s).
- The promoter(s) reserve the right to change the rules of the Competition. The promoter(s) can change the rules of the Competition throughout the duration of the Competition. For convenience, only, the date on which these rules were last amended will be shown below the heading. It is your responsibility to check the rules for amendments.
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
- You must send all legal notices to FNB Legal, 3rd Floor, No 1 First Place, Bank City, Johannesburg,
- This Competition and its rules will be governed by the law of the Republic of South Africa regardless of where you live or work, or where or how you enter.